

<b>REPORT REFERENCE NO.</b>	<b>APRC/17/19</b>
<b>MEETING</b>	<b>AUDIT AND PERFORMANCE REVIEW COMMITTEE</b>
<b>DATE OF MEETING</b>	<b>12 SEPTEMBER 2017</b>
<b>SUBJECT OF REPORT</b>	<b>DEVON AND SOMERSET FIRE AND RESCUE SERVICE PERFORMANCE REPORT: JULY 2016 TO JUNE 2017</b>
<b>LEAD OFFICER</b>	<b>CFO Lee Howell</b>
<b>RECOMMENDATIONS</b>	<i>That the report be noted.</i>
<b>EXECUTIVE SUMMARY</b>	<p>The Devon &amp; Somerset Fire &amp; Rescue Authority Performance Report for the reporting period of July 2016 – June 2017 (focus Quarter 1, 2017/18) is attached as Appendix A of this report. In this report green is used to represent normal performance, amber to represent performance which may require monitoring and red to represent performance which needs investigation.</p> <p>The key messages within the report are also given green, amber and red ratings which are established through assessing the different types of analysis i.e. performance vs previous year, performance vs previous quarter, trends and performance against normal variation. This method gives a more rounded picture of performance and directs focus more effectively on emerging issues.</p> <p>Commentary is provided direct from those leading on improving performance for areas outlined in the key messages to provide context.</p> <p>The proposed new performance reporting measures are also set out at Appendix B of this report for reference.</p>
<b>RESOURCE IMPLICATIONS</b>	None
<b>EQUALITY RISKS AND BENEFITS ANALYSIS (ERBA)</b>	None
<b>APPENDICES</b>	<p>Appendix A - Devon &amp; Somerset Fire &amp; Rescue Authority Performance Report for the reporting period of July 2016 – June 2017.</p> <p>Appendix B – Draft Performance Report of new performance measures.</p>
<b>LIST OF BACKGROUND PAPERS</b>	Devon and Somerset Fire and Rescue Authority Corporate Plan 2013/14 – 2014/15

## **1. INTRODUCTION**

- 1.1. In September 2015, a refresh of the strategic plan was endorsed and as a result, 'Our Plan 2016-2021' was produced based on the three existing Strategic Priorities of:
- Priority 1: Public Safety
  - Priority 2: Staff Safety
  - Priority 3: Efficiency and Effectiveness.
- 1.2. To underpin the strategic priorities, 15 outcomes were established and alongside this, a wider review of internal performance measures undertaken to align them to the Strategic Priorities and Outcomes. At its meeting on 11 April 2016 the Committee received a presentation on development of the new performance measures.
- 1.3. Appendix A to this report shows performance against the old methods, with Appendix B providing an example report, in draft form, of the intended method of reporting against the new performance measures. The new reporting method features Key Performance Indicators (KPI's) for the measures to be reported against, together with information on those meeting the required performance or showing either a positive or negative exception. This style of reporting supports an outcome focused performance rather than a purely quantitative measure. In this way, the Service is better able to demonstrate the effect its activity is having on reducing the risk faced by the communities of Devon and Somerset.

**LEE HOWELL**  
**Chief Fire Officer**